

To better understand our customers, we ask you to please fill out the following information. This information will be used in an internal market research capacity only and will not be sold or given to anyone else.

Number of people in household:

- 1 2 3-5 over 5

Age Group:

- under 30 30-40 41-50 51-65 over 65

Marital Status:

- Single Married Divorced Widowed

Household Income (in thousands):

- under \$20 \$21-40 \$41-60 \$61-80
 \$81-90 \$91-100 \$101-140 over \$140

How would you classify your occupation:

- Professional Sales/Business Clerical Technical
 Construction Manufacturing Self-employed Retired
 Other _____

Age of Home:

- less than 5 years 5-10 years 11-20 years
 21-34 years 35-50 years over 50 years

How long have you lived in your home:

- 1-5 years 6-10 years 11-15 years over 15 years

Purchase Information:

- First window purchase First purchase from this company
 Purchased windows before Purchased from this company before

What was your method of payment?

- Cash Financing

What product(s) did you purchase? _____

How did you hear about your AMI window dealer?

- Referral Newspaper Radio TV Yellow Pages
 Remodeling Contractor Trade Show
 Other _____

Why did you decide on AMI Windows?

- Appearance Price Reputation Other _____
 Recommended by contractor

If you are replacing existing windows, why are you doing it now?

- Appearance Ease of Maintenance
 Other _____

CONGRATULATIONS!

Replacing your current windows is one of the most important investments that a homeowner can make in their home. By choosing AMI replacement window products, you are choosing the finest windows available on the market today.

Every AMI window is the result of many years of intensive research and development that is intended to provide your home with a lifetime of trouble-free operation, freedom from maintenance and energy efficiency. This Lifetime Limited Warranty will serve as a testament to that promise.

We hope that you enjoy many years of greater comfort and convenience with your new AMI windows. Thank you for choosing the AMI Window System for your most prized possession...your home.



Suggested Cleaning of AMI Vinyl Window System Sash Frames and Mainframe

The exterior surface of the window sash frames and mainframe of the AMI Vinyl Window System will be exposed to airborne dirt depending on atmospheric conditions, which may be prevalent in the area. Rainfall may be adequate to remove surface dirt. In areas not accessible to rain, the vinyl window sash frames and mainframe can be washed periodically. If you desire to do a more thorough cleaning, or where dirt collection conditions occur, follow these simple instructions.

For hard-to-remove dirt such as soot and grime, wipe the vinyl window sash frames and mainframe down with a solution consisting of the following ingredients:

- 1/3 cup powdered detergent (Tide, Fab or the equivalent)
- 2/3 cup household cleaner (Soilax, Spic & Span or the equivalent)
- 1 gallon water

If mildew is a problem in the area, prepare the solution above but substitute 1 quart of liquid laundry bleach for 1 quart of water.

CAUTION: WHEN USING ANY OF THE ABOVE CHEMICAL CLEANING AGENTS, FOLLOW THE PRODUCT MANUFACTURER'S PRECAUTIONARY SAFETY RECOMMENDATIONS ON CONTAINER LABEL. PROTECT AGAINST CONTACT OF THE SOLUTION WITH EYES OR SKIN.

GREATER CONCENTRATIONS MAY CAUSE DAMAGE TO THE VINYL WINDOW SASH FRAMES AND MAINFRAME. DO NOT USE CLEANSERS CONTAINING ABRASIVE PARTICLES, SOLVENT OR PAINT REMOVER FOR CLEANING THE VINYL WINDOW SASH FRAMES AND MAINFRAME.

This cleaning information is suggested in an effort to be of assistance; however, Manufacturer can assume no responsibility for results obtained which are dependent on the solution chemicals as prepared and method of application.



WINDOW SYSTEMS

LIFETIME LIMITED WARRANTY

WITH TRANSFERABILITY PROVISIONS

ISSUED TO _____

ORIGINAL PURCHASER _____

PROPERTY ADDRESS _____

CITY _____ STATE _____ ZIP _____

DATE OF WINDOW INSTALLATION _____

DEALER'S NAME _____

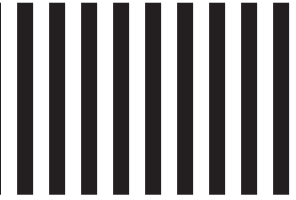
NUMBER AND TYPE OF WINDOW PURCHASED _____



WINDOW SYSTEMS
**LIFETIME LIMITED
 WARRANTY**
 WITH TRANSFERABILITY PROVISIONS



NO POSTAGE
 NECESSARY
 IF MAILED
 IN THE
 UNITED STATES



Associated Materials Incorporated, the Manufacturer of AMI Vinyl Window Systems, makes available to the Original Purchaser/Present Property Owner the Lifetime Limited Warranty, warranting the AMI Vinyl Window System for as long as the Property Owner shall own and live in the property at the stated property address, from date of window or patio door installation, under normal use and service, against specified defects in material and workmanship of the AMI Vinyl Window System, occurring as a direct result of the manufacturing process, and subject to the terms and conditions of this Limited Warranty.

Lifetime Limited Warranty – Vinyl Sash Frame and Vinyl Mainframe

For as long as the Original Purchaser/Present Property Owner shall own and live in the property, the rigidized vinyl in the window/patio door sash frames and in the window/patio door mainframe of the basic window unit will be warranted against cracking, warping, peeling, flaking, blistering or corroding.

Lifetime Limited Warranty – Moving Parts of the Basic Window Unit

The moving parts of the basic window unit, consisting of the balances to raise and lower the window sash or the brass wheels to slide the sash, and locking mechanism to secure the window or patio door sash, are all warranted for as long as the Original Purchaser/Present Property Owner shall own and live in the property.

Lifetime Limited Warranty – Fiber Glass Screening and Screen Frame

The fiber glass screening material used in the window/patio door screen and the material for manufacture of the screen frames are warranted against manufacturing defects resulting in rotting or rusting, for as long as the Original Purchaser/Present Property Owner shall own and live in the property. Should such a manufacturing defect occur, the Manufacturer agrees to furnish new screen material or new screen frame material to the Property Owner, transportation charges payable by the Property Owner.

Lifetime Limited Warranty – Insulating Glass Unit

The hermetically sealed insulated glass unit of the AMI Vinyl Window/Patio Door System is warranted for as long as the Original Property Owner shall own and live in the property from date of window installation against development of material obstruction of vision occurring from manufacturing defects, resulting from film formation or dust collection between the interior glass surfaces, caused by failure of the hermetic seal, under conditions of normal use and service.

Labor Provisions

During the one (1) year period from date of window installation, the Manufacturer will provide the labor at no charge to the Original Purchaser/Present Property Owner for repair or replacement of the warranted window part or component, under the provisions of this Limited Warranty.

Except as to labor on repair or replacement for one (1) year on warranted work following date of window installation, this Limited Warranty does not include any additional labor costs and the Manufacturer will not be responsible after the first year for any costs incurred in the removal or replacement, installation or reinstallation of the window or of any part or component of the window, or of any repaired or replacement part or component furnished by Manufacturer under this Warranty for the window. This warranty does not cover breakage of glass or torn screening from any cause whatsoever.

AMI Vinyl Window Systems Limited Warranty

Transferable to Successor Owner

This Limited Warranty for the AMI Vinyl Window System is transferable one time by the Original Purchaser to the successor owner of the property, within the first thirty (30) years from date of window installation. Upon transfer, the transferred warranty period shall be limited to the unexpired remaining portion of such thirty (30) years from date of window installation, and shall not be further transferable.

In the event of property transfer, or hermetic seal failure, the subsequent owner will be responsible for charges based on the following schedule:

0 – 10 Years	No Charge
11 – 15 Years.....	50%
16 – 20 Years.....	70%
21 – 25 Years.....	80%
25+ Years.....	90%

The basis for computing the cost of material for repair or replacement shall be current market prices.

Property Owner Claim Procedure and Other Warranty Provisions

Any claims for defects under this Limited Warranty should be made in writing to AMI, P.O. Box 2010, Akron, Ohio 44309, Attention: Window Warranty Services, promptly after discovery of the claimed defect, describing the defect claimed and referring to this Warranty and date of window installation, together with the name of contractor, and proof of purchase, proof of property ownership and transfer info as requested. Allow a reasonable time for inspection purposes if determined to be necessary.

If the windows or patio doors do not conform to this warranty and any such manufacturing defect occurs within the time period specified, according to the provisions of this warranty, then AMI agrees, at its option, to repair or replace the defective part or component of the window or patio door. Upon prepayment of any applicable prorated amount and shipping charges then due from the Original Purchaser/Present Property Owner, AMI will provide the necessary parts or components.

Replacement parts or components furnished by Manufacturer under this Warranty will have the standard color available at that time. A color variance may occur between the new replacement part or component in comparison to the original window due to weathering exposure and would not be indicative of defects in the part or component.

AMI reserves the right to discontinue or change any AMI Vinyl Window System as manufactured. If the part or component of the window originally installed is not available and AMI determines to make replacement, AMI shall have the right to substitute a compatible part or component, apportioned when pro rata basis applies over the warranted time period for usage to refund date.

The Manufacturer does not warrant installation nor defects caused by installation. This Warranty covers only the specific manufacturing defects as specified herein. This Warranty does not cover any other damages or material failure including, but not limited to, normal weathering of sash frames and mainframe, and screen and screen frame, oxidation, accidents or intentional damage, or fire, flood, windblown objects, hail, lightning, earthquake or other Acts of God, chemical pollutants, chemicals, brick wash, mildew, negligent maintenance, fading, misuse or abuse, building settlement or structural defects, or if subjected to stresses resulting from localized heat sources which cause excessive temperature differentials over the glass surfaces or edges, or any other causes or occurrences beyond the Manufacturer's control. This Warranty

does not apply if the windows are painted, varnished or coated with any other substance.

Normal weathering may cause any surface to oxidize, chalk or accumulate surface dirt or stains due to varying exposures to sunlight, weather and atmospheric conditions. The geographic location, the quality of the atmosphere and other local factors in the area, over which the Manufacturer has no control, contribute to the severity of these conditions.

Caulking may be necessary on some installations to seal the frames or trim package against water and/or air infiltration. Caulking is considered a maintenance issue and is the responsibility of the homeowner. It is not considered part of the product and is not covered under this warranty.

Condensation on windows may occur as the natural result of humidity within the house or building area and changes in interior/exterior temperatures, and does not indicate a defect in the window. This Warranty does not cover condensation nor frost or freezing from condensation on the windows.

This Warranty is limited to the Manufacturer's furnishing repaired or replacement parts or components of the window, free of charge, within the time period specified, or as applicable, upon payment in advance of any pro rata amount then due from the Original Purchaser/Present Property Owner, according to the provisions of this Warranty, on the Manufacturer receiving from the Property Owner any such claimed defective parts or components of the window, and with return transportation charges for any repaired or replacement window part or component being at Property Owner's responsibility, as provided.

THE WARRANTY STATEMENTS CONTAINED IN THIS LIMITED WARRANTY SET FORTH THE ONLY EXPRESS WARRANTIES EXTENDED BY AMI FOR THE WINDOWS, IN LIEU OF ALL OTHER WARRANTIES, AND THE PROVISIONS OF THIS WARRANTY SHALL CONSTITUTE THE ENTIRE LIABILITY OF AMI AND THE PROPERTY OWNER'S EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY. AMI SHALL NOT BE LIABLE TO THE PROPERTY OWNER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THE WINDOWS.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary, from state to state.

Commercial Applications

If the building in which the AMI Vinyl Window System is installed is owned by an entity other than an individual resident owner, whether by a corporation, partnership, an unincorporated association, or by a government or public entity, including without limitation, a church or school, then the warranty period shall be a Thirty (30) Year Prorated Limited Warranty from the date of window installation, applicable to all window parts and components, under the prorated basis of this Warranty, with labor at no charge to Property Owner on warranted work for a one (1) year period, from the date of window installation, and subject to all other terms and conditions of this Limited Warranty.

AMI Vinyl Window Systems are manufactured and warranted by: AMI, P.O. Box 2010, Akron, Ohio 44309.

CERTIFICATE AMI – 04



BUSINESS REPLY MAIL
 FIRST-CLASS MAIL PERMIT NO. 2154 AKRON OH

POSTAGE WILL BE PAID BY THE ADDRESSEE

ATTENTION: MARKETING DEPARTMENT
 AMI
 PO BOX 2010
 AKRON OH 44398-9946

NAME _____
 ADDRESS _____
 CITY _____ STATE _____ ZIP _____

